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**SUEZ Energy Resources NA, Inc.**

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### **SUEZ Energy Resources NA offers customers electricity enrollment guarantee**

HOUSTON – SUEZ Energy Resources NA, Inc., the U.S. retail energy business of SUEZ Energy International, has announced that effective immediately it guarantees in writing “no fault”/“no penalty” enrollment for its new customers.

A first in the industry, the guarantee ensures that customers do not pay any premium charges they might incur when transitioning from one energy supplier to another. In between the time a contract expires with an incumbent supplier and the start date with SUEZ Energy Resources NA, a customer could possibly be placed on a temporary service and incur a substantial premium, sometimes called a “transition” service. These premiums could be high for a large commercial or industrial customer and could amount to several thousand dollars each day.

If for any reason within its control SUEZ Energy Resources NA fails to successfully switch a customer to its service on the agreed upon date, the company guarantees that the customer will pay only the rate that SUEZ Energy Resources NA quoted on the contract start date. In such circumstances, SUEZ Energy Resources NA will pay the difference between its rate and the transition rate with the goal of keeping its customers “whole.”

*“We believe that our customers should not have to pay a premium or devote any time to what should be a seamless transition,” said Zin Smati, president and CEO. “It has been our practice to verbally guarantee our enrollments and keep our customers whole if an enrollment was missed, but we feel so strongly about this issue that we are putting our guarantee to customers in writing.”*

SUEZ Energy Resources NA has achieved enrollment performance of 99 percent while growing at a faster rate than any of the major retail suppliers. The written guarantee provides customers peace of mind and shows that SUEZ Energy Resources NA honors its commitments.

Licensed in 12 states (Texas, New York, New Jersey, Massachusetts, Maryland, Maine, Pennsylvania, Ohio, Rhode Island, Delaware, Connecticut, and Illinois) and Washington, D.C., SUEZ Energy Resources NA plans to expand to states in the Northeast and Midwest in 2005. To learn more about SUEZ Energy Resources NA, or ask for a price proposal, customers may visit the company’s Web site at [www.suezenergyresources.com](http://www.suezenergyresources.com) or call 1-866-999-8374.

## About the Company

Based in Houston, SUEZ Energy Resources NA, Inc. (formerly named Tractebel Energy Services, Inc.) is a wholly owned subsidiary of SUEZ Energy North America Inc., the business unit of SUEZ Energy International that is responsible for managing positions within the energy value chain in the U.S., Mexico and Canada, including electricity generation and cogeneration, natural gas and liquefied natural gas (LNG), asset-based trading and origination, and retail energy sales and related services to Commercial and Industrial customers.

SUEZ Energy International is a business line of SUEZ (NYSE: SZE), which is an international industrial and services Group that employs 160,700 people worldwide and achieved revenues of €40.7 billion in 2004.

The company's North American energy assets include 45 power, cogeneration, steam and chilled-water facilities representing a capacity of 5,538 MW of electricity generation, 7.0 million pounds per hour of steam and hot water, and more than 65,000 tons of chilled water. SUEZ Energy North America's wholly owned subsidiary, Distrigas of Massachusetts, owns and operates a liquefied natural gas receiving terminal in Everett, Massachusetts, which commenced operations in 1971 and currently serves most of the gas utilities in New England and key power producers, meeting approximately 20 percent of New England's annual gas demand.

For more information about these companies, visit the following Web sites:

SUEZ Energy Resources NA: [www.suezenergyresources.com](http://www.suezenergyresources.com)

SUEZ Energy North America: [www.suezenergyna.com](http://www.suezenergyna.com)

SUEZ Energy International: [www.suezenergyint.com](http://www.suezenergyint.com)

SUEZ: [www.suez.com](http://www.suez.com)

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